

Environmental Justice Report

The Housatonic River Initiative (HRI) is a broad-based, non-profit community organization concerned with the clean-up of PCBs and other toxic substances from the Housatonic River, Silver Lake and the Berkshire County community. Our members include sportsmen and women, environmentalists, town and county political leaders, and concerned Berkshire County residents. Based on our decade-long advocacy and our ability to represent a wide variety of stakeholders, the Massachusetts Department of Environmental Protection (MDEP) has recognized HRI "as a primary citizens advisory group for these sites" suggesting that "interested citizens and other parties are encouraged to join forces under the HRI umbrella." (Revised PUBLIC INVOLVEMENT PLAN for the Housatonic River and the General Electric Company Pittsfield Disposal Sites, prepared by Massachusetts Department of Environmental Protection, April 1995, Pg. 66.). HRI was subsequently awarded grants from MDEP and EPA to provide technical assistance to Berkshire County.

HRI began its public advocacy for a cleanup in 1992 after more than a decade of widespread public frustration. We felt that only by marshaling a broad-based citizens group could we propel the clean-up process forward. Our mission has been to educate the community and to foster effective public involvement in the clean up decisions that effect the community.

A LITTLE HISTORY

Beginning in 1932 and continuing on to 1977 when the US EPA banned its use, GE used large quantities of polychlorinated biphenyls (PCBs) as an insulating fluid in its capacitors and transformers. In the process, enormous amounts of this toxic chemical left the 250 acre GE plant, through the drains, leaking oil tanks, or were transported to the city dump and to dumpsites throughout Berkshire County.

As the EPA Region One website states:

"According to GE's reports ... releases of PCBs reached the waste and storm water systems associated with the facility and were subsequently conveyed to the East Branch of the Housatonic River and to Silver Lake."

Former Manager of Tests for GE's Pittsfield Transformer Division, Ed Bates estimates that just through the daily loss rate at GE, more than a million and a half pounds of PCBs made its way into the Housatonic River

The EPA website recounts the price the river has paid:

"A fish consumption advisory for the Housatonic River was issued by the Massachusetts Department of Public Health (MDPH) in 1982 from Dalton, MA, to the Connecticut border as a result of the PCB contamination in the river sediments and fish tissue. It was later amended to include frogs and turtles. The State of Connecticut also posted a fish consumption advisory for most of the Connecticut section of the river in 1977. In addition, in 1999, MDPH issued a waterfowl consumption advisory from Pittsfield to Great Barrington due to concentrations in wood ducks and mallards collected by the Environmental Protection

Agency (EPA) from the river. Concerns expressed by local residents regarding possible health effects resulting from exposure to PCB contamination are being investigated by the MDPH."

Massive underground plumes extend from the GE plant to the adjacent neighborhood across East Street into the Lakewood neighborhood. These plumes have contaminated the groundwater; underground contamination from an old city landfill has rendered useless a major aquifer below the former Epstein Farm.

In the 1940s GE instituted a free-giveaway program for its PCB-contaminated Fuller's Earth, a kitty-litter-like substance used to filter the PCB oil and used to mop up oil spills. GE told its workers and local contractors that this material was clean fill and homes, shopping centers, a local elementary school were atop the contaminated material. Homeowners used it to fill in low spots on their land. Lakewood, in particular, a wet and low-lying area, took great advantage of this program.

A similar fill policy has resulted in widespread contamination of the oxbow properties. As the EPA website states: "During the 1940s, efforts to straighten the Pittsfield reach of the Housatonic River by the City of Pittsfield and the U.S. Army Corps of Engineers (USACE) resulted in 11 former oxbows being isolated from the river channel. The oxbows were filled with material that was later discovered to contain PCBs and other hazardous substances."

Properties along the river's floodplain have suffered as well. As the EPA website history notes: "It appears from the historical data that the floodplain soil PCB contamination (exceeding 1 ppm total PCBs) falls within the extent of the river's 10-year floodplain above Woods Pond. The maximum concentration detected in surface floodplain soils above Woods Pond was 874 ppm, with an average of 22 ppm."

Silver Lake, a 26 acre lake located across from the GE 30s Complex is extremely contaminated.

The Allendale School is an elementary school located across the street from one of GE's onsite landfills, and was built atop GE's PCB-fill. As the EPA website notes:

"The school building occupies approximately 40,000 square feet within a property of approximately 12 acres in size. In 1991, a 2-foot soil cap (with geotextile) was placed over much of the playground area by GE. In 1998, some soil outside the existing cap was found to contain PCBs exceeding 2 ppm and was removed by GE. In July 1999, GE, pursuant to the Consent Decree, commenced a removal action for the Allendale School Property pursuant to an Action Memorandum issued by EPA on July 12 1999. The work was completed in the Fall of 1999."

The GE Pittsfield site is primarily made up of working class neighborhoods with areas of lower income housing the closer you get to the plant boundaries. The target audience for this grant includes the:

- 1) Lakewood Community - an Italian-American working class neighborhood.
- 2) Silver Lake - a low income area primarily consisting of apartments and duplexes.

- 3) Morningside - a lower income working class neighborhood.
- 4) East Street Area - a low income area of single homes.
- 5) Allendale - a middle class working neighborhood.
- 6) West Side - the lowest income neighborhood in the city.
- 7) Housatonic River floodplain properties.

Each of these neighborhood communities is impacted in one way or another by PCB contamination. For example, many former GE employees live in Lakewood which borders the Housatonic River. Lakewood is the site of many of the contaminated PCB-fill properties. The neighborhood surrounding Silver Lake has been unable to fish or swim in what could be its recreational center. The residents of the West Side discovered one of their local parks, the Dorothy Amos Park, had been built over PCB-contaminated soil, and recently discovered that the King Street Dump might have been contaminated with PCBs. And they have learned that the West branch of the Housatonic, which runs through their neighborhood and which for decades was believed to be free of PCBs, had significant contamination adjacent to Dorothy Amos Park.

In late 1997, the USEPA along with its counterparts in Massachusetts and Connecticut and representatives of the City of Pittsfield, NOAA, and the U.S. Justice Department began a series of mediated negotiations with General Electric. These negotiations were confidential and many interested community stakeholders felt they were excluded. These negotiations resulted in a September 1998 agreement which was incorporated as a Consent Decree in 2000 following its lodging in U.S. District Court.

To research and document neighborhood concerns about toxic contamination, local health issues, the remediation process, and public reaction to the Consent Decree, HRI designed a comprehensive questionnaire (Appendix A). Within a six week period, researchers went door-to-door in the seven most affected neighborhoods. 370 questionnaires were filled out. A database to tabulate and quantify the results of the questionnaires was designed and a detailed statistical summary was created. (Appendix B).

What follows is an attempt to report on and interpret this important data. It is our hope that interested community groups, local and state and federal legislators, as well as environmental regulators might benefit from a careful reading of the results. As a recipient of both state and federal grants, HRI is committed to doing the best possible job of providing assistance to our community, and we know that these results will help guide our future efforts.

The breakdown of participation by neighborhood and percentage of those with personal experience with PCBs, is as follows:

Participation by Neighborhood:

Allendale	61	(16%)
Silver Lake	22	(06%)
West Side	90	(24%)
Morningside	20	(05%)
Lakewood	120	(32%)

Floodplain	46	(12%)
East Side	8	(02%)
Blank	3	(01%)

Do you have any personal experience with PCBs?

Yes	154	No	216	Don't Know	0	Blank	0
Yes	42%	No	58%	Don't Know	0%	Blank	0%

Personal experience with PCBs by Neighborhood:

Allendale	23	(15%)
Silver Lake	7	(05%)
West Side	25	(16%)
Morningside	6	(04%)
Lakewood	68	(44%)
Floodplain	23	(15%)
East Side	1	(.5%)
Blank	1	(.5%)

First, it should be noted, that in a small city of less than 50,000 people, 42% of those who filled out questionnaires reported having personal experience with PCBs. This speaks to the pervasive nature of the problem in Pittsfield.

Respondents reported a remarkable range of varying experiences: from occupational exposure at different units at GE Power Transformer (#2,#13, #14, #30A e.g.) or at the Rowe Nuclear Power Plant (#3), residential exposure (#12), worked in PCB-remediation cleaning GE Safe Environment unit (#153), tested for PCBs on Housatonic for Blasland Environmental Engineering, (#220), worked for Maxymillian cleaning Housatonic River (#185), dug up transformers while building fence at Allendale (#241), dug up small transformers when he built his house (#18), worked as firefighter and responded to transformer fires (#320), cleaned and loaded PCB sludge from GE and transported barrels to Lanesboro (#341), former Site Manager at Rose Superfund Site where he disposed of transformers (#356), exposure to roads sprayed with PCBs (#10, #81, #189), high serum PCB levels (#26A), ate bullfrogs from Goodrich Pond (#89), ate fish from Housatonic River (#134), ate fish from Silver Lake (#136), has gardened in area with PCBs (#8), grew up next to Dorothy Amos Park (#174), played in the school yard of Allendale School which was found to contain PCB-fill (#111, #346), played at Balance Rock in Lanesboro, the PCB-fill Superfund Rose Site, (#116), had PCB-oil in basement of house that GE bought (#48), cellar flooded by contaminated Silver Lake (#125), and grew up along Housatonic River (#115)

While the Lakewood community accounted for 32% of the completed questionnaires, 44% of those Lakewood residents noted they had personal experience with PCBs. The neighborhoods with the next highest percentages were the Allendale community and the Floodplain neighborhood, each with 15%.

The questions regarding health problems in the affected neighborhoods provided some very interesting information.

The results regarding skin problems are as follows:

Have you or anyone in your family had any problems with skin disease that you think might be related to your contact with PCBs or any other toxic chemicals related to the GE Pittsfield site?

Yes	46	No	302	Don't Know	5	Blank	17
Yes	12%	No	82%	Don't Know	01%	Blank	05%

Skin problems by Neighborhood:

Allendale	3	(07%)
Silver Lake	2	(04%)
West Side	18	(39%)
Morningside	2	(04%)
Lakewood	14	(30%)
Floodplain	6	(13%)
East Side	0	(0%)
Blank	1	(2%)

Here are a range of comments:

Respondent #10 who reported a rash and possible chloracne also noted that "my yard is contaminated and the commercial land around house. Roads sprayed w PCBs by town." Several respondents who reported skin problems had what they regard as occupational exposure. Respondent #16 reported "red spots under eyes; rashes; unsure of what it is," and noted he worked with transformers. Respondent #36A who worked as a GE welder, said he had "skin problems all over; breaks out regularly," and reported a serum PCB level of 33.5 ppb. Respondent #40 reported skin cancer and noted working with transformers. Respondent # 62 said she worked as a solder group leader at GE for 24 and reported, "many melanomas removed." Respondent #254 worked at Transformer and Ordinance and reported "used to get rashes from Gliptal." Respondent #264 worked at GE and lives near the river and wrote "has many rashes allergies that started Bld 42 epoxy." Respondent #86 reported both occupational and residential exposures and described "chloracne poisoning all over his legs."

Respondent #18 who removed transformers while building his house noted "rash on face and excema." Respondent #111 who described playing in the field at Allendale School and at the "baseball field behind the old state police barracks," reported "started getting rashes, dry skin 5 to 6 years ago." Respondent #139 reported only residential exposure and noted "very itchy skin and rashes." Respondent #196 noted that while she lives along the river, she has not gardened because of fear of exposure, and has a low serum PCB level but that her husband worked at GE and died of cancer and she has had skin cancer removed from her arm. Respondent #294, another spouse of a GE worker, reported "she has skin cancer." Respondent # 278 noted "lived alongside the river on Pontoosuc Avenue when younger. Played alongside it, swam in it." and reported "sister skin cancer; 6 other family members rashes." Respondent #260 who lives along the West Branch noted "constant rash on arm; daughter has rash." Respondent #329 who reported flooding and oil from Silver Lake in basement reported "Mother had skin cancer."

Although only 12% of all respondents reported skin problems, surprisingly, the neighborhood that reported the highest levels of skin problems was the West Side. While West Side residents accounted for 24%

of the completed questionnaires, 39% of those who lived on the West Side reported skin problems.

Respondents were then asked about developmental problems. The results are as follows:

Have you or anyone in your family had any developmental problems that you think might be related to your contact with PCBs or any other toxic chemicals related to the GE Pittsfield site?

Yes	16	No	322	Don't Know	6	Blank	26
Yes	04%	No	87%	Don't Know	02%	Blank	07%

Developmental problems by Neighborhood:

Allendale	2	(12%)
Silver Lake	2	(12%)
West Side	3	(19%)
Morningside	0	(0%)
Lakewood	5	(31%)
Floodplain	4	(25%)
East Side	0	(0%)
Blank	1	(01%)

Another interesting result of the survey in terms of health issues is the higher percentage of those reporting developmental problems in the Floodplain neighborhood. 46 residents in the Floodplain, or 12% of respondents, completed the survey. Yet 25% of those reporting developmental problems came from the Floodplain neighborhood.

Here are a range of comments:

Respondent #32, who worked with capacitors and transformers, reported "first son died hydrocephalus; 2nd son eye problems; 3rd son died at birth; 4th daughter died at birth." Respondent #47 of Lakewood, who worked in tube rolling in GE not transformers, noted "one 5 year old great-grandchild has ADD but much worse." Respondent #65A reported "Twins born here. One daughter has seizure disorder and some brain scan abnormalities." Respondent #66 of Silver Lake stated: "All kids developed late; crawled late; talked late." Respondent #141 of the Floodplain stated: "Father worked at GE for 44 years. PCBs on property, also along river. Grew up along the river where river had oil running down it" and added: "Grandson has developmental problems (very slow)." Respondent #221 of the Floodplain reported: "2 kids: younger mentally retarded; older low IQ, personality disorder."

Respondent # 346 stated: "Grew up in Allendale & played as a toddler through High School in playground. My father & 2 uncles worked at GE w PCBs" and noted "Sister: miscarriage and 1 kid 3 months premature; 1 kid severe heart defect. School friend of hers has same history ." Respondent #218 of Allendale noted "Grandson with autism." Respondent #278 who reports having gone swimming in the river, noted "1 brother; 1 sister both developmental/learning problems." Respondent #311 noted: "Daughter of sister-in-law mild mental retardation grew up Summit Ave. where fill brought in." Respondent # 37 of Lakewood stated: "2 year old neurological developmental problems: cognitive, speech, failure to thrive." Respondent #314 of the West Side stated: "Son has speech

delay & cognitive disorders. Other friends in neighborhood similar situation."

Respondents were asked about learning problems:

Have you or anyone in your family had any learning problems that you think might be related to your contact with PCBs or any other toxic chemicals related to the GE Pittsfield site?

	Yes	26	No	315	Don't Know	2	Blank	26
	Yes	07%	No	85%	Don't Know	01%	Blank	07%

Learning problems by Neighborhood:

Allendale	2	(08%)
Silver Lake	2	(08%)
West Side	9	(35%)
Morningside	3	(11%)
Lakewood	6	(23%)
Floodplain	4	(15%)
East Side	0	(0%)
Blank	0	(0%)

A noticeable statistical difference was reported for learning problems from both Morningside and the West Side. While Morningside residents accounted for 5% of total respondents, 11% of those who reported learning problems came from Morningside. And while accounting for 24% of those who completed questionnaires, 35% of respondents reported learning problems in their family came from the West Side.

Two neighborhoods showed a marked drop in the percentage of those reporting learning problems. While 61 residents of the Allendale neighborhood, or 16%, filled out the questionnaire, only 8% of residents reported learning problems came from Allendale. Lakewood, which accounted for 32% of respondents, had 23% of those who reported learning problems.

Here are a range of responses:

Many of the respondents noted problems with learning disorders like ADD. Respondent #342 declared: "PCBs in my yard and river running in back of my house" and noted "Grandson living with me has ADHD." Respondent #22 of Lakewood noted "Daughter born with ADHD, chemical imbalance." Respondent #65A whose property on Lyman Street will be cleaned noted that the same daughter who has developmental problems "has dyslexia." Respondent #66 of Silver Lake noted "All kids speech therapy, special education; ADD." Respondent #215, whose husband worked 45 years at GE, noted "Youngest had ADD/hyperactive."

Respondent #229 of Morningside notes she raised six children mostly on the West Side and reported "Dyslexia, Tourettes, ADHD, ADD, hyperactivity." Respondent #278 who lived alongside the river on Pontoosuc Avenue and swam in it and whose father worked at GE reported "she has learning problems." Respondent #323 of the West Side who has a serum PCB level of 27 ppb notes "8 kids, a few had learning

problems." Respondent #314 of the West Side reports "Most kids at Conte School have behavioral disorder." Respondent #342 of the Floodplain reports "Grandson has ADHD & played by river."

Here is the breakdown for cancer problems:

Have you or anyone in your family had any cancer problems that you think might be related to your contact with PCBs or any other toxic chemicals related to the GE Pittsfield site?

Yes	109	No	241	Don't Know	6	Blank	14
Yes	29%	No	65%	Don't Know	02%	Blank	04

Cancer problems by Neighborhood:

Allendale	14	(13%)
Silver Lake	3	(03%)
West Side	26	(24%)
Morningside	10	(09%)
Lakewood	37	(34%)
Floodplain	13	(12%)
East Side	5	(05%)
Blank	1	(0%)

Here are some of the comments regarding cancer:

Respondent #12 notes "they live right in front of GE. Their yard has been remediated; soil removed" and that "Father died of cancer." Many report occupational exposure and cancer cases. Respondent #13 "Worked at GE 26 years; worked in Tank Shop and was exposed to PCBs on weekly basis" and reports "1985 Mother died of cancer; 1988 Father died of cancer; 1994 Brother died of cancer." Respondent #30A "Worked 43 years at GE. Cleaned hands with PCBs," and notes "brother pancreatic cancer. Sister died of breast cancer. Dogs had cancer; cysts on her pancreas." Respondent #53 declared "Husband worked for 18 years in Ordinance and GE Power Transformer," and "died of lymphoma."

Respondent #26A has significant PCB blood levels and reports "has twice had cancer of the tongue; brother cancer of the colon." Respondent #42A notes "PCBs in water on property," and has "bladder cancer which he feels was associated to contact with PCBs." Respondent #47A said "Property tested and they removed soil from garden and yard and hill. They are going to come back and clean some more" and "husband died of stomach cancer." Respondent #66 of Silver Lake noted "Father-in-law lived in house skin cancer, MS; Grand-father & grandmother skin cancer worked at GE; Husband too & Mother comes here every day: cancer."

When it comes to problems with cancer, there are percentage disparities for both the East Side and Morningside neighborhoods. While Morningside accounts for 5% of respondents, 9% of those reporting cancer problems come from the Morningside neighborhood. And while the East Side accounts for 2% of respondents, 5% of those reporting cancer problems come from the East Side.

Here are the statistics for other health problems:

Have you or anyone in your family had any other health problems that

you think might be related to your contact with PCBs or any other toxic chemicals related to the GE Pittsfield site?

Yes	67	No	273	Don't Know	11	Blank	19	Yes	18%
		No	74%	Don't Know	03%	Blank	05%		

Other health problems by Neighborhood:

Allendale	6	(09%)
Silver Lake	4	(06%)
West Side	17	(25%)
Morningside	10	(11%)
Lakewood	23	(23%)
Floodplain	6	(09%)
East Side	1	(01%)
Blank	0	(0%)

When it comes to other health problems, there is a similar percentage disparity for the Morningside neighborhood. While Morningside accounts for 5% of respondents, 11% of those reporting other health problems come from the Morningside neighborhood.

Here are a sample of responses regarding other health problems:

Respondent # 22 reports "Mother has unidentified intestinal problems; a nurse she sees lots of problems." Respondent #26A of Lakewood who notes she has had cancer of the tongue adds "Daughter has fibromyalgia; has depressed immune system." Respondent #18 of Lakewood states "Wife has fibromyalgia." Respondent #32 reports "Wife had osteopolymyelitis; cancer. Swam in Housatonic & Goodrich as a girl." Respondent #43A of Lakewood notes "Breast cancer but feels it's unrelated."

Respondent 45 states "Polycyphemia vera - blood condition 1 million platelets instead of 300,000 white blood cells too." Respondent #47 of Lakewood reports "Sister: anxiety and depression. Brother has leukemia." Respondent #66 of Silver Lake reports "She has grand mal seizures." Respondent #84 states "Benign tumor in vocal cords. Brother has leukemia." Respondent #86 notes "Wife had twelve lumps removed from head." Respondent #134 of the Floodplain reports "Husband died of lymphatic disease at the age of 35." Respondent #193 of the West Side reports "Kidney collapses and needs to go regularly to Berkshire Medical Center for dialysis." Respondent #215 of Allendale, who had occupational exposure, reports "Husband : Guillian Barre (neurological) effects muscles."

Several respondents (#213, 216, 217, 218, 221, 226, 241, 267, 268, 275, 282, 294) reported cases of diabetes. Respondent #229 reports "Diffuse Pan syndrome, mechanical spine syndrome, disc desiccation (electrical signal problem)." Respondent #7 reports "His emphysema has gotten worse since moving here 3 years ago." Respondent #34 states "Lupus and respiratory." Respondent #74 of Lakewood states "Daughter has had some strokes at age 30." Respondent # 314 of the West Side reports "Son benign tumors all over; many hysterectomies & diabetes & asthma & allergies & migraine neighborhood." Respondent #328 of Morningside had residential exposure and notes "neurological; diverticulitis." Respondent #342 of the Floodplain reports "4 in household have asthma." Respondent #346 who played in Allendale reports "Been diagnosed w numerous chronic pain diseases "Dis-regulation syndrome". Respondent #356 stated: "Working with PCBs causes stress."

The next series of questions gauge people's experience with the regulatory agencies. The first of these questions concerned people's interaction with the MDEP.

Have you had any experience dealing with the MDEP?

Yes	72	No	290	Don't Know	3	Blank	5	Yes	19%
		No	78%	Don't Know	01%	Blank	01%		

Experience with MDEP by Neighborhood:

Allendale	4	(05.5%)
Silver Lake	4	(05.5%)
West Side	7	(10%)
Morningside	3	(04%)
Lakewood	46	(64%)
Floodplain	8	(11%)
East Side	0	(0%)
Blank	0	(0%)

Here is a sampling of responses from Lakewood: Respondent #2 declared: "DEP checked land around house. No PCBs.." Respondent #8 stated: "Tested land 3 times with mixed results. DEP test warranted cleanup; GE tests did not." Respondent #11 noted: "Sampled soil on lot; did a good job; did not find anything of significance." Respondent #13 noted: "On list to get land checked; talked by phone." Respondent #15 stated: "Checked yard; no PCBs were detected. Sent some letters to DEP." Respondent #20 declared: "Property was tested and very minute amount of PCBs were discovered, not enough for cleanup." Respondent #24 said: "Had PCBs in yard and they were all removed."

Respondent #26 noted: "Get mailings from them but don't read them." Respondent #31A stated: "Had property tested although they would only test one side. Put in request to test rest & waiting." Respondent #41 stated: "Went to a meeting." Respondent #50 stated: "cleanup - averaged out front; cleaned back; problem with driveway. 3 years between test & cleanup." Respondent #56 noted: "Adam Wright did not test uncle's property where they were told was pollution #24 Uncle died cancer." Respondent #71 stated: "Said it wasn't necessary to test her yard." Respondent #77 stated: "Worked with them getting yard cleaned." Respondent #90 noted: "Very cooperative but hands tied because GE has a lot of power and money. Lot of politics involved."

Respondent #340 stated: "They tested but had to wait for GE to re-test."

Comments from other neighborhoods include: Respondent 125 stated: "Receives letter and they tested the land." Respondent 140 of the Floodplain noted: "Think they were involved in testing." Respondent #153 of Allendale stated: "Came and did testing at his house." Respondent #185 "Works with them on cleanup projects." Respondent #228 of Morningside notes: "Teach hazardous materials and emergency response to DEP." Respondent #250 of the West Side declared: "Haven't properly replaced shrubs from yard. PCBs under big tree decided not to remove." Respondent #251 of the West Side stated: "Called property tested - refused. Was a dump: found junk & neighbor 2 houses down had test." Respondent #356 of Allendale stated: "Work with MDEP on residential

cleanups. Coordinated residential cleanups along Housatonic River."

The next question dealt with the respondents' interaction with the USEPA.

Have you had any experience dealing with the USEPA?

Yes	31	No	330	Don't Know	4	Blank	5
Yes	08%	No	89%	Don't Know	01%	Blank	01%

Experience with EPA by Neighborhood:

Allendale	1	(03%)
Silver Lake	1	(03%)
West Side	1	(03%)
Morningside	2	(06%)
Lakewood	21	(68%)
Floodplain	5	(16%)
East Side	0	(0%)
Blank	0	(0%)

Here are some of the comments regarding experience with the EPA. Several respondents reported experience with the EPA without commenting further on the nature of their interaction: Respondents #34, #50, #52, #53, #60, #61, #62, #65A, #88, #90, #94, #102, #203, #204, #222, #291, #328, #333, #338, #339, #340, #342. Respondent #26 commented: "Get mailings from them but don't read them." Respondent #26A said: "Notices about the land." Respondent #41 noted: "Went to a meeting." Respondent #41A stated: "They worked in yard." Respondent #71 stated: "Involved with testing property." Respondent #88 commented: "Involved with testing property." Respondent #356 reported: "Rose site." Respondent #365 noted: "At a work site."

Then respondents were asked about their interaction with the MDPH.

Have you had any experience dealing with the MDPH?

Yes	22	No	344	Don't Know	1	Blank	3
Yes	06%	No	93%	Don't Know	002%	Blank	008%

Experience with MDPH by Neighborhood:

Allendale	1	(03%)
Silver Lake	1	(03%)
West Side	1	(03%)
Morningside	2	(06%)
Lakewood	21	(68%)
Floodplain	5	(16%)
East Side	0	(0%)
Blank	0	(0%)

Here are some comments about experience with MDPH: Several respondents who note experience with MDPH, do not detail the nature of their interaction with MDPH: Respondents #26A, #62, #94, #149, #195, #201, #221, #333, #339, #349, #351, #353, #354, #365. Respondent #27 reports: "Lead in apartment & neighbor upstairs tested." Respondent #38A notes: "Called to get blood test." Respondent #128 commented: "They did blood test which showed very little." Respondent #220 noted: "From job." Respondent #266 noted: "Problem with mold in house." Respondent #328 stated: "14 months ago tested white blood cells."

Respondent #337 noted: "16.16 ppb in blood." Respondent #366 commented: "TB shot."

Here are some preliminary conclusions about residents' experiences with the regulatory agencies:

There are some cases where respondents note that they have had their property tested for PCBs, yet answer that they have had no experience dealing with the DEP. Several examples are respondent # 23 whose property on Cove Street tested positive and was remediated; respondent #33A whose property was tested on Longfellow Avenue and at the time he completed the questionnaire was still unsure of the results; respondent #34A, who had remediation done but feels there are still hot spots in the yard; and respondent #40A of Arch whose property was remediated - they all answered "no" to the question. Respondent #38 whose property was being tested at the time he filled out the questionnaire, answered "Don't Know" to whether he had experience with the DEP.

While the DEP was very likely involved in one aspect or another in these cases, somehow the agency is not getting proper credit for their work.

Generally speaking, the West Side has not received as much attention from the regulatory agencies as some other neighborhoods . In the early years, the agencies naturally directed their resources to the contamination coming from the GE plant, and to the Housatonic River. When the agencies discovered the issue of contaminated fill, they responded to a growing crisis. Residents closest to Dorothy Amos Park on the city's West Side were notified when high levels of PCBs were found in the playground and remediation was accomplished quickly.

When asked if residents had any experience dealing with the MDEP, only 8 respondents or 11% of the total indicated they had interacted with the agency. When asked they had experience dealing with the USEPA, only 1 person or 03% of respondents answered yes. And only 1 person or 03% of respondents indicated they had experience with the MDPH.

If the King Street Dump proves to present a threat, it would seem appropriate that the MDEP, and USEPA might do further outreach to the West Side. And hopefully the results of this questionnaire will prompt the MDPH to investigate further any possible health threats to the West Side community.

What is most apparent is the obvious concentration of resources in the Lakewood and Floodplain communities. While Lakewood accounts for 32% of total respondents, 64% of those reporting experience with the MDEP come from Lakewood; 68% of those reporting experience with the USEPA come from Lakewood; and 68% of those reporting experience with the MDPH come from Lakewood..

While Floodplain respondents make up 12% of the total, of those reporting experience with the MDEP, 16% come from the Floodplain community. The percentage of those reporting experience with the USEPA coming from the Floodplain community is also 16%; and the percentage for experience with the MDPH is 16%.

Respondents were then asked whether they were satisfied with MDEP. The results are as follows:

Were you satisfied with MDEP?

Yes	44	No	23	Don't Know	7	Blank	299	So-So	1
Yes	12%	No	06%	Don't Know	01%	Blank	81%	So-So	<01%

Satisfied with MDEP by Neighborhood:

Allendale	2	(04.54%)
Silver Lake	2	(04.54%)
West Side	5	(11%)
Morningside	2	(04.54%)
Lakewood	26	(59%)
Floodplain	7	(16%)
East Side	0	(0%)
Blank	0	(0%)

Dissatisfied with MDEP by Neighborhood:

Allendale	1	(04%)
Silver Lake	1	(04%)
West Side	2	(09%)
Morningside	0	(0%)
Lakewood	19	(83%)
Floodplain	0	(0%)
East Side	0	(0%)
Blank	0	(0%)

Taking into account the fact that several respondents who most likely interacted with MDEP without crediting the agency, it is noteworthy nonetheless that while 42% of respondents reported personal experience with PCBs, only 19% reported having had experience with MDEP.

Allendale, which accounted for 16% of respondents and which has been dealing with a major PCB problem at the Allendale Elementary School - including the implementation of an interim capping remedy in 1991, and a full-scale remediation in 1999, accounted for less than 6% of those reporting contact with MDEP.

Lakewood accounted for both the highest percentage of those satisfied and dissatisfied with their experiences with MDEP. 26 or 59% of those who were satisfied, and 19 or 83% of those who were dissatisfied came from Lakewood.

Here is a sampling of those who reported a satisfactory experience with MDEP: Several respondents who answered "yes" failed to elaborate:

Respondents #2,#8, #5, #11, #26, #26A, #34, #38A, #45A, #51, #60, #61, #94, #102, #147,#153,#185, #203. #204, #228, #250, #312, #328, #337, and #365. Respondent #24 stated: "Had a good experience." Respondent #35A stated: "Very helpful."

Respondent #36A noted: "Listened to his concerns & addressed them."

Respondent #44A stated: "I was talked to about the testing."

Respondent #72 noted: "Very nice & helpful. Came & tested property."

Respondents #77, #79, #129, #288, and #140 declared: "Very cooperative." Respondent #84 noted: "They were very helpful."

Respondent #85 said: "They were very cooperative." Respondent #86 said: "Adam Wright was good and helpful person." Respondent #90 noted: "Very cooperative." Respondent #126 stated: "They came and tested soil but found nothing." Respondent #197 stated: "Fixed sewer leak dumping into storm drain & river." Respondent #340 stated: "GE the final word, dealt with "averages." Respondent #342 declared: "They started testing my property." Respondent #350 stated: "We were kept informed re testing at Dorothy Amos."

Here is a sampling of those who reported an unsatisfactory experience with MDEP: Several respondents who answered "no" failed to elaborate: Respondents #10, #25, #56, #251.

Respondent #12 commented: "They have not made GE accountable." Respondent #13 said: "Still waiting to hear about land." Respondent #31A stated: "Did not get all their land tested.." Respondent #32 noted: "Nothing is getting done." Respondent #49 noted: "They never return phone calls." Respondent #62 stated: "Found PCBs in the road. Feel they should clean it." Respondent #65A said: "Don't understand what they send me - too wordy." Respondent #71 stated: "She feels may be need to make sure there's no fill."

Respondent #214 who is just up the hill from Allendale School stated: "Shouldn't have moved. (5 years at this address.)" Respondent #311 noted: "literature but never pursued or tested property." Respondent #50 declared: "Dissatisfied w cleanup - averaging/problem driveway." Respondent # 58 stated: "Grading & replacement substandard; water basement." Respondent #78 noted: "Won't test property." Respondent # 329 noted: "Called for soil test - never came." Respondent #333 stated: "Inadequate cleanup - still finding GE junk on prop." Respondent #338 stated: "Accepted GE's view not to clean our road." Respondent #339 stated: "Land checked with them; property value down 25%." Respondent # 337 stated this about his experience with PCBs "Concern for my building lot was dismissed by various representatives who stated my area was "essentially safe."

A similar dynamic appeared when respondents were asked about their experience with the USEPA. 72% of those who were satisfied with the EPA came from Lakewood; 83% of those who were dissatisfied came from Lakewood.

The results are as follows:

Have you had any experience dealing with the USEPA?

Yes	31	No	330	Don't Know	4	Blank	5
Yes	08%	No	89%	Don't Know	01%	Blank	01%

Experience with EPA by Neighborhood:

Allendale	1	(03%)
Silver Lake	1	(03%)
West Side	1	(03%)
Morningside	2	(06%)
Lakewood	21	(68%)
Floodplain	5	(16%)
East Side	0	(0%)

Blank 0 (0%)

Were you satisfied with EPA?

Yes	18	No	12	Don't Know	1	Blank	337	So-So	1
Yes	05%	No	03%	Don't Know	<01%	Blank	91%	So-So	<01%

Satisfied with EPA by Neighborhood:

Allendale	0	(0%)
Silver Lake	1	(05.5%)
West Side	0	(0%)
Morningside	1	(05.5%)
Lakewood	13	(72%)
Floodplain	3	(17%)
East Side	0	(0%)
Blank	0	(0%)

Dissatisfied with EPA by Neighborhood:

Allendale	0	(0%)
Silver Lake	0	(0%)
West Side	2	(17%)
Morningside	0	(0%)
Lakewood	10	(83%)
Floodplain	0	(0%)
East Side	0	(0%)
Blank	0	(0%)

Again, it is noteworthy that while 42% of respondents reported personal experience with PCBs, only 8% reported having had experience with EPA. The two neighborhoods where respondents have clearly noted the EPA presence are the Floodplain and Lakewood. Allendale, which accounted for 16% of respondents, accounted for only 3% of those who had experience with EPA; Silver Lake, which accounted for 6% of respondents, accounted for 3% of those who had experience with EPA; and the West Side, which accounted for 24% of respondents, accounted for 3% of those who had experience with EPA.

Here is a sampling of those who reported a satisfactory experience with EPA: Most respondents who answered "yes" failed to elaborate:

Respondents #26,#26A,#41A,#52, #53, #60, #61, #77,#94, #102, #203,#204,#328, #340, #365.

Respondent #62 commented "Flood plain insurance didn't pay for pool damage." Respondent #88 stated: "They were very cooperative."

Respondent #90 noted: "Nice people, hands tied, a lot of politics."

Here is a sampling of those who reported an unsatisfactory experience with EPA: Several respondents who answered "no" failed to elaborate:

Respondents #284, #301,

Respondent #49 stated: "Not helpful." Respondent #56 declared: "EPA does not help." Respondent #65A noted: "Don't understand what they send me - too wordy." Respondent #86 stated: "They were lying through their teeth." Respondent #34 stated: "Didn't follow up on testing & removal." Respondent #50 noted: "Form letters." Respondent #333 declared: "Didn't do enough for property owners." Respondent #338 noted: "Refused to test our property. GE did test." Respondent #339

stated: "Came to house to interview me - nothing." Respondent #357 noted: "I should."

Of the 370 respondents, only 22 or 6% reported any experience dealing with the MDPH. The results are as follows:

Have you had any experience dealing with the MDPH?

Yes	22	No	344	Don't Know	1	Blank	3
Yes	06%	No	93%	Don't Know	002%	Blank	008%

Experience with MDPH by Neighborhood:

Allendale	1	(03%)
Silver Lake	1	(03%)
West Side	1	(03%)
Morningside	2	(06%)
Lakewood	21	(68%)
Floodplain	5	(16%)
East Side	0	(0%)
Blank	0	(0%)

Were you satisfied with MDPH?

Yes	13	No	8	Don't Know	0	Blank	349	So-So	0
Yes	04%	No	02%	Don't Know	0%	Blank	94%	So-So	0%

Satisfied with MDPH by Neighborhood:

Allendale	0	(0%)
Silver Lake	2	(05.5%)
West Side	3	(0%)
Morningside	0	(05.5%)
Lakewood	5	(72%)
Floodplain	3	(17%)
East Side	0	(0%)
Blank	0	(0%)

Dissatisfied with MDPH by Neighborhood:

Allendale	0	(0%)
Silver Lake	1	(12.5%)
West Side	0	(0%)
Morningside	1	(12.5%)
Lakewood	5	(62.5%)
Floodplain	1	(12.5%)
East Side	0	(0%)
Blank	0	(0%)

Here is a sampling of respondents who stated they had experience with the MDPH. Several respondents failed to elaborate further: Respondents #26A, #62, #94, #149, #195, #201, #221, #333, #339, #349, #351, #353, #354, #365,

Respondent #27 noted: "Lead in apartment & neighbor upstairs tested."

Respondent #38A declared: "Called to get blood test." Respondent #126

stated: "They did blood test which showed very little." Respondent

#220 stated: "From job." Respondent #226 declared: "Problem with mold

in house." Respondent #328 stated: "14 months ago tested white blood

cells." Respondent #337 stated: "16.16 ppb in blood." Respondent #366 stated: "TB shot."

Here is a sampling of respondents who stated they had a satisfactory experience with the MDPH. Several respondents failed to elaborate further: Respondent #1, #38A, #62, #126, #201, #366. Respondent #149 commented: "Study conducted and results published." Respondent #195 stated: "Thinks they were involved in blood test." Respondent #266 declared: "Very helpful.." Respondent #339 noted: "Tested only." Respondent #349 declared: "Good public health statistics." Respondent #354 noted: "CNA and Med certified through MDPH."

Here is a sampling of respondents who stated they had an unsatisfactory experience with the MDPH. Several respondents failed to elaborate further: Respondent #26A, #94, Respondent #27 referring to lead in the apartment stated: "Owner basically paid off inspector MDPH backed down." Respondent #328 stated: "They never got back to us." Respondent #333 declared: "Never respond - were supposed to post Goodrich Pond & didn't." Respondent #351 stated: "Treated in subservient way while on MassHealth." Respondent #357 stated: "I should." Respondent #365 noted: "They were not as straight as I thought they should have been."

The next question asked whether respondents believe the Agencies have done a good job informing you about the issues. The results are as follows:

Do you believe the Agencies have done a good job of informing you about the issues?

Yes	189	No	137	Don't Know	20	Blank	8	So-So	16
Yes	51%	No	37%	Don't Know	05.4%	Blank	02%	So-So	04.3%

Satisfied with information by Neighborhood:

Allendale	36	(19%)
Silver Lake	13	(07%)
West Side	35	(18.5%)
Morningside	5	(03%)
Lakewood	71	(37.5%)
Floodplain	22	(12%)
East Side	6	(03%)
Blank	1	(0%)

Dissatisfied with information by Neighborhood:

Allendale	17	(12.4%)
Silver Lake	7	(05%)
West Side	44	(32%)
Morningside	13	(09.5%)
Lakewood	36	(26.3%)
Floodplain	17	(12.4%)
East Side	2	(1.5%)
Blank	1	(<01%)

Here is a sampling of respondents who stated that the Agencies have done a satisfactory job of providing information. A great many respondents failed to elaborate further: including respondents #2, #5, #6, #14, #17, #20, #23, #24, #29A, #30A, #31, #33A, #34A, #35A, #36A, #57, #60 etc.

Respondent #3 declared: "To a certain extent." Respondent #27A noted: "Most information has been through the Eagle." Respondent #38A noted: "On mailing lists from several agencies." Respondent #41A stated: "Every step of the way, she has been informed. And she has received a lot of paperwork." Respondent #43A stated: "Received a lot of information through the mail." Respondent #44A noted: "As far as he knows." Respondent #45A stated: "a little slow but good." Respondent #46A stated: "No problems." Respondent #56 declared: "Information is good but action not good." Respondent #72 stated: "Receive information in mail; meetings in church." Respondent #77 declared: "For the most part." Respondent #79 stated: "Read the paper." Respondent #80 said: "Gone to meetings. Very informative." Respondent #83 stated: "Gets information from paper." Respondent #90 stated: "Somewhat."

Respondent #94 stated: "Has very little personal experience with the issues." Respondent #97 stated: "In the paper all the time; all the information available at the library." Respondent #100 stated: "TV." Respondent #114 stated: "Read most of it in the paper but receive some information in the mail." Respondent #117 declared: "Received information from the paper." Respondent #118 stated: "Received mailings on various meetings." Respondent #123 stated: "Receive information in the mail. Have also attended meetings in town." Respondent #134 stated: "Excellent job: read about it in Eagle and on Channel 13." Respondent #139 stated: "Fair - received some information in the mail and newspaper." Respondent #141 declared: "Sent information to him in the mail." Respondent #145 declared: "Received information about meetings but never went." Respondent #146 declared: "Received mailings from the DEP? or DPH? regarding their yard and what's going on." Respondent #147 stated: "Very informative." Respondent #153 noted: "Receives letters regularly."

Respondent #155 stated: "Unfortunately people with direct contact are the ones involved." Respondent #165 stated: "TV and mail." Respondent #168 stated: "Not sure how much the radio, TV and newspaper are telling you."

Respondent #171 stated: "Seen both sides pretty well." Respondent #175 stated: "Read mostly in the paper, feels like he is being informed." Respondent #179 stated: "The newspaper." Respondent #182 stated: "As far as he knows they have been forward." Respondent #180 stated: "GE has done a fair amount of public relations." Respondent #186 stated: "Not sure GE is telling the truth." Respondent #187 stated: "Through the grapevine." Respondent #189 stated: "Went to meetings about the school and was informed - also newspaper and radio." Respondent #190 stated: "As far as I know." Respondent #195 stated: "Has received mailings from EPA." Respondent #202 stated: "Think they do their best." Respondent #215 stated: "From paper." Respondent #216 stated: "Through paper and word of mouth." Respondent #221 declared: "Through television." Respondents #230, #234 and #234 stated: "Through media." Respondent #250 stated: "More information could have been sent out."

Respondent #261 stated: "Read the paper a lot." Respondent #264 declared: "Read about it in the paper." Respondent #276 stated: "In the paper." Respondent #279 stated: "It's all over the place - heard a lot but always more to know." Respondent #290 stated: "Read paper daily." Respondent #292 stated: "Hear about it through media." Respondent #293 stated: "On the news." Respondent #295 stated: "Heard about it on the news." Respondent #294 stated: "Paper has done a good job." Respondent #297 stated: "Recently they have." Respondent #301 declared: "Well informed." Respondent #307 stated: "Keep people well informed." Respondent #325 stated: "Probably hiding something but pretty good." Respondent #7 stated: "Received letters."

Here is a sampling of respondents who stated that the Agencies have done an unsatisfactory job of providing information. A great many respondents failed to elaborate further: including respondents #4, #10, #16, #26A, #27, #28, #29, #30, #33, #35 etc. Respondent #9 declared: "Still a lot of PCBs out there; PCBs in water; not enough compensation for Pittsfield." Respondent #12 stated: "Everybody asks us questions; surveys etc., but not much has been done to clean." Respondent #13 stated: "Only info received is through Berkshire Eagle." Respondent #21 stated: "Only information received is from TV which is one-sided." Respondent #22 stated: "Too many years went by before anything was done about the chemicals." Respondent #32A noted: "Unsure of what's going on. Have only seen some things in the paper."

Respondent #40 stated: "Not really." Respondent #67 stated: "Not always getting facts from the different outlets: Eagle & GE." Respondent #96 stated: "Never received much information but their house was never involved." Respondent #109 stated: "I get information from paper." Respondent #115 declared: "Read some things in paper but otherwise have heard nothing." Respondent #121 noted: "TV information has been biased." Respondent #128 stated: "Doesn't know anything about it." Respondent #135 stated: "Not sure of what's going on." Respondent #154 stated: "Knows very little about it." Respondent #157 stated: "GE has so much money - we can't compete."

Respondent #169 stated: "PCBs cleaned across the street at Allendale School. GE was not honest about that; took many years." Respondent #174 stated: "Does not know much about it." Respondent #181 declared: "You never know what they are hiding so it is impossible to get the truth." Respondent #191 noted: "Hasn't really been informed." Respondent #197 stated: "A lot of things were hidden by GE and the city." Respondent #204 stated: "They send us information." Respondent #206 stated: "GE does a better job." Respondent #231 noted: "Only seen things from GE." Respondent #237 stated: "No but I know what's important - what you don't know, you don't know." Respondent #256 noted: "Only received one letter saying they may have to relocate."

Respondent #275 stated: "Haven't heard much." Respondent #281 noted: "Don't know much about it." Respondent #284 noted: "Live along the river since August 1999 but hasn't heard a word." Respondent #285 noted: "Has no idea where the contamination is." Respondent #288 noted: "They don't even know level of contamination in the river."

Respondent #305 stated: "Could be better." Respondent # 311 stated: "GE doing good job covering up." Respondent # 322 noted: "They throw out what you want to hear." Respondent #326 stated: "Knows very little and agencies could do more but she also buries her head in sand." Respondent #74 stated: "Has not seen much literature." Respondent #144 noted: "Never received any information." Respondent # 260 stated: "Hasn't received any information at all." Respondent # 263 declared: "Hasn't received any info even though house is in floodplain."

Respondents were then asked:

Do you have any suggestions about what would make the process better?

Yes	158	No	186	Don't Know	01	Blank	25
Yes	43%	No	50%	Don't Know	00%	Blank	07%

Suggestions by Neighborhood:

Allendale	21	(13%)
Silver Lake	10	(06%)
West Side	42	(27%)
Morningside	13	(08%)
Lakewood	50	(32%)
Floodplain	19	(12%)
East Side	1	(01%)
Blank	2	(<01%)

Here are a sampling of their suggestions: Respondent #3 suggested: "More town meetings, open forums for public." Respondent # 10 stated: "More communication. Nobody working together. GE and town looking for easy way out." Respondent #13 noted: "Notices & pamphlets in plain English. Receives legal documents that are useless." Respondent #14 stated: "Leave the river alone; dredging will not help." Respondent # 21 stated: "Less biased information." Respondent # 22 noted: "More testing; GE distributed soil across town. People should not have to spend their own money." Respondent # 25 asked: "What happened to the chemicals that came out of Genal Plastics. Is that going to surface?" Respondent # 26A stated: "Pay attention to the people who are sick in Pittsfield. Forget about the stadium." Respondent # 27 declared: "Let GE help. Don't stop them because they are trying to correct it." Respondent # 29 stated: "Would like to receive more information." Respondent # 31 stated: "Concerned about drinking water." Respondent # 32 stated: "Proper disposal of materials. Should clean water. Leave land alone. Don't bury more." Respondent # 34A suggested: "Have before and after tests for all property owners." Respondent # 38A stated: "Literature is too technical."

Respondent # 40 noted: "Should take more samples. GE should pay for cleanup." Respondent # 41 stated: "Too much information. Should be more succinct." Respondent # 46 stated: "Would like to know that we could be compensated if we were unable to sell our property." Respondent # 49 noted: "Should go under Superfund. GE doing testing and that doesn't work. Someone else should test." Respondent # 52 declared: "GE should just tell us everything they did and we could clean up better." Respondent # 54 noted: "Everyone should get tested and GE should pay for tests." Respondent # 55 stated: "Treat pollution as health hazard and better inform us of current research so we can watch for health problems and work with our doctors.." Respondent # 56

noted: "Must have laws to give someone authority to enforce what is right: need action based on laws not empty threats." Respondent #61 declared: "Clean up to higher standards. Problem with averaging." Respondent # 65A noted: "Not clean enough - I am not a lawyer."

Respondent # 67 stated: "Better communication. Have the city take a more active role in the cleanup. Seems like the neighbors & community had to get involved to push things through." Respondent # 75 stated: "Distribute a newsletter notifying the public in a non-biased way what is taking place." Respondent # 92 stated: "Give each resident an idea as to where they stand: whether they are going to be doing any more testing or cleanup in the area.." Respondent # 102 stated: "Only to expedite things." Respondent # 111 stated: "GE should be honest with the people." Respondent # 122 noted: "More public notice perhaps in Berkshire Eagle or on TV." Respondent # 124 stated: "GE should come clean and be honest." Respondent # 129 noted: "Keeping a bi-weekly update to status of the cleanup." Respondent # 131 stated: "Would like to know where all the spots that are unsafe to go in Pittsfield." Respondent # 136 stated: "More information about health effects of PCBs. The truth about everything that's going on." Respondent # 137 noted: "Continually update folks along the river - testing but not informing them. Families need to know what is safe level to protect their kids." Respondent # 145 stated: "Perhaps a radio announcement."

Respondent # 150 stated: "GE has been trying to hide information for years. The info needs to be publicized." Respondent # 158 stated: "Need to do more testing of people's property and groundwater." Respondent # 162 stated: "More info for people in the neighborhood. Testing should be offered for all in the area. Look at losses in property values." Respondent # 167 declared: "Need a new city council & government that is willing to tell the truth about the issues and inform the public." Respondent # 170 said: "Used to get info dropped at door." Respondent # 174 declared: "Neighborhood meetings." Respondent # 189 stated: "Unsure whether PCBs pose a real health risk but if MDPH could issue literature - so much confusion." Respondent # 191 noted: "More TV broadcasts." Respondent # 197 stated: "More information about health risks and cancer rates in Pittsfield - bladder cancer e.g. DEP should publicize info about testing in neighborhood." Respondent # 206 noted: "Shouldn't ignore problem but shouldn't be front page news - draws too much attention." Respondent # 216 suggested: "Anywhere within 1 mile of GE should be tested." Respondent # 217 noted: "GE has too much control - public info on all GE's dumpsites should be posted & cleaned."

Respondent # 222 stated: "Started out strong then fizzled out, causes lack of interest in community." Respondent # 239 noted: "Send out mailing with diagrams and health issues." Respondent # 250 stated: "It took so long to get it done, a whole summer to clean up yard; better process." Respondent # 253 stated: "Residents were not included in the process of the cleanup. Community needs more involvement. Less political." Respondent # 255 stated: "The city has stifled the information." Respondent # 258 suggested: "Weekly flyer or letter to residents to let people know of the status of the cleanup." Respondent # 269 declared: "More details and information about pollution and where it is. People in neighborhood scared of river but he fishes it down in Cornwall. Wants clean river." Respondent # 278 stated: "Give more

information. Do more cleaning in lakes and rivers." Respondent # 284 noted: "Door-to-door information, especially to those who live alongside the river." Respondent # 290 stated: "Would like to see the DEP offer/mail reports on the effects of PCBs and benefits/negatives of dredging." Respondent # 293 suggested: "More people going door to door talking with the people, newsletter. GE needs more pressure to clean their mess."

Respondent # 294 stated: "Get GE to reveal secret dumps." Respondent # 299 stated: "If there are PCBs in a neighborhood everyone should be notified and adjacent properties tested." Respondent # 300 stated: "Leave PCBs alone." Respondent # 309 stated: "No dredging - let nature take its course." Respondent # 321 noted: "Doesn't trust GE or EPA. More truthfulness from both sides. More information from EPA." Respondent # 7 stated: "Wants GE to pay for testing their street, in their yard because neighbors had a bunch of PCBs." Respondent # 18 stated: "GE should visit every homeowner's property and do a test. Homeowners shouldn't be responsible for getting GE to test." Respondent # 36 declared: "GE spend less money on campaign against cleanup and more money on cleaning." Respondent # 50 stated: "More notification; more testing; asked color trucks were that delivered fill; if couldn't remember wouldn't test; too much averaging by grid not what owners say." Respondent # 70 suggested: "GE should test everybody in floodplain no questions asked." Respondent # 173 declared: "GE working with politicians in city. Impossible to get the truth."

Respondent # 144 stated: "testing river behind house - be nice if they advised him of results since it floods into his yard and the kids play there." Respondent # 314 stated: "How are PCBs affecting neighborhood. Why are all kids at Conte on meds?" Respondent # 333 noted: "I don't believe it a health problem at all!" Respondent # 340 stated: "Not to deal with averages - if hot spots deal with that, instead of averaging entire property." Respondent # 346 stated: "I would like to see in-depth study of health issues of GE workers as well as families living near GE plant: cancer, birth defects & neurological problems." Respondent # 348 stated: "GE admit their errors and correct and help hurt families." Respondent # 351 declared: "Giving people in affected areas a detailed history of events and information. Get lay public more active and informed." Respondent # 357 asked: "Why can't I have my property tested?"

Respondents were asked if they knew anything about PCB disposal:

Do you have any information you think might be important for the public or public agencies, to know about dumping or disposal of PCBs or other toxic chemicals in Berkshire County?

Yes	29	No	318	Don't Know	02	Blank	21
Yes	08%	No	86%	Don't Know	00%	Blank	06%

Disposal information by Neighborhood:

Allendale	8	(28%)
Silver Lake	2	(07%)
West Side	6	(21%)
Morningside	1	(03%)

Lakewood	11	(38%)
Floodplain	1	(03%)
East Side	0	(0%)
Blank	0	(0%)

Here are a sample of the comments of those with information about disposal of PCBs: Respondent #9 stated: "Buried equipment, computers, forklifts at GE site." Respondent # 16 stated: "Trucks in & out of GE during his 20 years; all over the county, though he's not sure where they went." Respondent # 30A declared: "Covered road up with cement because PCBs were underneath." Respondent # 32 stated: "Pyranol handled sloppily. Fullers Earth disposed of irresponsibly." Respondent # 38A noted: "Below Woods Pond in Lee; some other spots in Lenox but wouldn't elaborate." Respondent # 90 stated: "Speaks with Ellen Barnes of state about different potentially contaminated sites." Respondent # 102 stated: "40 years ago behind house, water was very stinky." Respondent # 125 noted: "East Street Video is located right on top of a chemical dump that he played on as a kid." Respondent # 162 suggested: "Liquors Inc. and Bowling Alley on GE dump." Respondent # 171 noted: "Fill oxbow behind Scrap Metal Place on East Street with oil."

Respondent # 189 noted: "Turner Ave. off Seymour St. (near West Branch & Wahconah Park) heavily sprayed w oil (now paved)." Respondent # 197 who lives near the King Street Dump noted: "Spread PCBs on roads up in Lanesboro. Thinks small pond across the way might be contaminated." Respondent # 206 stated: "Ken's Bowl and pond there (Unkamet) by Dalton Avenue has very black soil." Respondent # 207 declared: "Building 26 wooden floor saturated cleaned up w sand, gave sand away, tore up wood floor & gave away." Respondent # 213 stated: "Stockbridge - dump site. Mother owns." Respondent # 216 stated: "Corner of Lyman and East was capacitor dump." Respondent # 217 stated: "Dalton Avenue. towards GE right (up hill at major traffic light at swamp, buried barrels in pond, Uncle Sam trucks." Respondent # 241 declared: "End of Industrial Drive is landfill / behind Lipton."

Respondent # 251 noted: "Bought the Dawes Farm in Lenox because it was polluted along the Housatonic." Respondent # 252 stated: "Lives across from King Street dump. Used to see GE come in and dump." Respondent # 256 stated: "A fellow came by and told him that he used to deliver truckloads of 55 gallon drums to King Street dump." Respondent # 306 stated: "Scrap Dept: oil dumped. Dumped Mercury there. Dumping; poured concrete pad over it - abuts river." Respondent # 34 stated: "Corner of Sackett and Newell." Respondent # 70 stated: "Thinks there are a lot of PCBs under the power line." Respondent # 338 stated: "Already reported dumping on Grand Avenue, Brattle Street, Melrose Avenue and Longview Terrace." Respondent # 339 stated: "I know a lot." Respondent # 356 stated: "Evidence of dumping behind Berkshire Gas - East Street behind Arace's." Respondent # 365 stated: "The Pittsfield landfill."

The next question asked people if they had any other information:

Do you have any other information you think might be important for the public or public agencies, to know about PCBs or other toxic chemicals?

Yes 10 No 332 Don't Know 01 Blank 27

Yes 03% No 90% Don't Know 00% Blank 07%

Disposal information by Neighborhood:

Allendale	3	(30%)
Silver Lake	0	(0%)
West Side	0	(0%)
Morningside	1	(10%)
Lakewood	5	(50%)
Floodplain	1	(10%)
East Side	0	(0%)
Blank	0	(0%)

Here are some of the responses: Respondent # 29 of Lakewood stated: "Early 90s saw 16 wheelers covered with tarps down South Street with police escorts. What were they?" Respondent # 45 declared: "Call me. Spring under Bubbles Barzottini 's brick house on Longfellow GE bought & cleaned." Respondent # 63 stated: "In 1935 big flood washed everything out. Dumped fill on Longview Terrace in 40s 50s." Respondent #86 stated: "Tim Gray has file of all the locations." Respondent # 102 noted: "Years ago used to have signs on Dawes Avenue bridge warning against PCBs." Respondent # 171 stated: "Dumped resin from Plastics in Silver Lake - sulfuric acid, PCBs - carbolic acid - phenol diluted." Respondent # 207 declared: "New York & Tyler old dump, very polluted. Remediated material incinerator NY & Merrill Rd." Respondent # 231 stated: "Silver Lake stinks." Respondent # 356 stated: "Lanesboro dump probed & tested. Area south of Wahconah Park should be tested."

The next question asked people to respond to the recent negotiated settlement and Consent Decree between GE, and the city of Pittsfield and the various state and federal agencies.

Are you satisfied with the recent settlement between GE and the environmental agencies?

Yes	89	No	121	Don't Know	134	Blank	8	So-So	18
Yes	24%	No	33%	Don't Know	36%	Blank	02%	So-So	5%

Satisfied with settlement by Neighborhood:

Allendale	17	(19%)
Silver Lake	7	(08%)
West Side	15	(17%)
Morningside	3	(03%)
Lakewood	33	(37%)
Floodplain	9	(10%)
East Side	4	(04%)
Blank	1	(01%)

Dissatisfied with settlement by Neighborhood:

Allendale	22	(18%)
Silver Lake	9	(07%)
West Side	28	(23%)
Morningside	7	(06%)
Lakewood	45	(37%)
Floodplain	8	(07%)
East Side	2	(02%)

Blank 0 (0%)

So-so about settlement by Neighborhood:

Allendale	2	(11%)
Silver Lake	0	(00%)
West Side	3	(17%)
Morningside	3	(17%)
Lakewood	6	(33%)
Floodplain	4	(22%)
East Side	0	(00%)
Blank	0	(0%)

Don't know about settlement by Neighborhood:

Allendale	20	(15%)
Silver Lake	6	(04.4%)
West Side	43	(32%)
Morningside	7	(05%)
Lakewood	33	(25%)
Floodplain	22	(16,4%)
East Side	2	(01.5%)
Blank	1	(<01%)

62% of respondents had an opinion about the settlement (24% were satisfied; 33% were dissatisfied) while 36% didn't know enough about to offer an opinion, and 2% left the question blank.

Here are some of the responses of those who were satisfied with the settlement: Respondent # 2 stated: "Very good job. People making stink over nothing. People not GE should be responsible." Respondent # 5 noted: "Yes, if GE cleans up everything they polluted. They should be accountable for all the pollution, river and all." Respondent # 6 stated: "Money from GE has been given to the town of Pittsfield. Confused as to who is telling the truth." Respondent # 14 declared: "Unhappy with hauling the PCBs to another town and dumping them. Should be left in original state instead of putting them in someone else's backyard."

Respondent # 20 said: "As far as I know it seems reasonable." Respondent # 33 stated: "Toxic soil should be remediated not trucked off." Respondent # 35A stated: "Seems to be addressing residents' concerns and cleaning yards." Respondent # 36A noted: "Addressing property owners' concerns and cleaning up yards." Respondent # 41A stated: "They have done a great job of cleaning her property. She now has stone walls and more." Respondent # 43A noted: "GE has done a good job of cleaning properties in the area." Respondent # 45A declared: "Addressed people's concerns regarding PCBs and cleaned people's property extremely well."

Respondent # 46A stated: "They did a great job on my property. They replaced everything they said they would: driveway, garage, bushes." Respondent # 47A stated: "Not sure of details of settlement, but once they finish some details on her property she will be happy." Respondent # 61 noted: "75 % but not complete enough cleanup and liability issue." Respondent # 79 declared: "GE doing a good job cleaning up." Respondent # 84 stated: "Doesn't think that PCBs are that bad for you." Respondent # 88 noted: "Happy with what they're

doing about cleaning people's yard, but will have to wait and see." Respondent # 89 stated: "Leave the PCBs where they are. They are not hurting anybody." Respondent # 95 declared: "They did a good job cleaning a lot of peoples' homes; cleanup seems to be going well." Respondent # 99 noted: "Happy to see that the river is being cleaned." Respondent # 113 stated: "Did a great job." Respondent # 114 said: "Doing their part cleaning up the area; it will take time." Respondent # 119 stated: "Things are going pretty well." Respondent # 123 noted: "Seems town was taken care of but otherwise not sure. GE needs to be honest with the people and be responsible for cleaning everything." Respondent # 125 noted: "If they take care of people's property then that is great but would like to see something done with Silver Lake."

Respondent # 126 stated: "As far as he knows. Thinks everything should be left. Poses no health threat. People are after the money." Respondent # 129 noted: "OK - seems like they are cleaning up but they have a lot to do." Respondent # 143 stated: "Feel like things are being cleaned." Respondent # 147 stated: "Cleaned up parts of the river. Could have come forward sooner and make amends to problem." Respondent # 162 stated: "Like to see money from settlement go to cleanup & the plant buildings not a ballpark. Happy with the rest of the cleanup." Respondent # 165 declared: "GE cleaning up what they should. Health risks are a little exaggerated." Respondent # 171 stated: "Everybody taken care of." Respondent # 177 suggested: "Doesn't really know anything about it but he doesn't think there is a problem with PCBs." Respondent # 187 stated: "Doesn't know much about it. Whatever GE agreed to they should clean up. Very satisfied by what they see so far." Respondent # 188 stated: "Doesn't know anything about it but as far as he knows things are going well."

Respondent # 190 stated: "GE has put a lot into it. Seems good." Respondent # 195 declared: "Does a good job cleaning parks and other public areas." Respondent # 210 stated: "Think they're doing a good thing for Pittsfield." Respondent # 215 stated: "Thinks GE did a lot." Respondent # 275 declared: "Doing what needs to be done." Respondent # 286 noted: "Taken care of the problem." Respondent # 291 stated: "Don't think they need to remove any more PCBs, just creating more damage." Respondent # 298 noted: "City did a great job with the settlement. Satisfied with what the Mayor and City Council agreed with. GE doing the best they can to try and clean up." Respondent # 300 stated: "GE has done what they needed." Respondent # 303 suggested: "GE is trying to get the problem taken care of. There are always people wanting more."

Respondent # 309 stated: "GE doing a good job." Respondents # 310 and #325 noted: "GE doing their part." Respondent # 319 declared: "Feels good about it." Respondent # 28A noted: "GE could be doing more but it seems OK." Respondent # 331 stated: "Get on with it!" Respondent # 335 noted: "But only if all is done that is supposed to be done. My house is across from Housatonic and won't be as saleable." Respondent # 346 stated: "If enforced as agreed and no further negotiation occurs to allow GE off the hook - often politicians/government personnel via lobbying allow businesses to subvert legal system." Respondent # 349 stated: "Extremely important to future of Pittsfield to move ahead finding uses for GE plant. Settlement enables us to move forward - rather than to continue to argue about it."

Here are some of the responses of those who were dissatisfied with the settlement: Respondent # 1 stated: "GE should be held accountable for problems they created. Just moved from other part of town." Respondent # 9 stated: "More sites need remediation & town will be responsible for in future. PCBs moving in groundwater. His property has not been tested though his neighbor has PCBs." Respondent # 10 noted: "PCBs are buried everywhere. They are even in the air. Nobody is addressing cleaning them up. Streets were sprayed by town with PCBs so they are anxious to settle." Respondent # 11 stated: "While they feel OK about what's been done for them, they are concerned about others that have not been taken care of." Respondent # 12 declared: "There are still PCBs everywhere and people are dying. We can't fight anymore."

Respondent # 13 commented: "There is so much PCBs underground; much further than they are excavating. The cleanup is a joke." Respondent # 16 stated: "Not enough is being done. GE has a lot of power & money to fight cleanup. Very little faith in GE to appropriately to clean up. Concerned with Silver Lake." Respondent # 22 noted: "More testing really needs to be done. GE should be accountable for all of it." Respondent # 25 stated: "To actually make a difference, a lot more money is needed to remediate this problem." Respondent # 26A declared: "They are hiding the settlement from the public because they know it stinks." Respondent # 27 noted: "They should be giving people with polluted properties more reimbursement." Respondent # 30A stated: "It's a joke. Doyle did a lot of covering up. Not much done with contaminated swamp at end of road. Town owns land and is going to for nothing. Needs quite a cleanup."

Respondent # 31A stated: "GE looking for easy way out. Not thoroughly testing." Respondent # 32A declared: "Not enough is being done. A lot of toxic spots."

Respondent # 34A stated: "Public didn't have a voice in agreement. Property values decimated & no compensation. Town took \$1 million and left the people. Property owners no say in the cleanup; all to their specifications." Respondent # 35 declared: "Should have been done a long time ago. Shouldn't have happened in the first place."

Respondent # 38A stated: "It seems like a shoddy cleanup. They're not disposing of PCBs properly. PCBs should be burned not temporarily sealed." Respondent # 41 noted: "GE not being held accountable."

Respondent # 49 stated: "Six properties: repair driveways" Respondent # 55 stated: "They should clean it all no matter the level and GE should pay for it. Testing should be done by a third party."

Respondent # 56 declared: "GE contaminated so badly - need a larger financial settlement; settlement has just pacified people not to clean up." Respondent # 65A stated: "Not savvy about it. But if Doyle and Welch sit down at the table, Welch is going to come out on top. Don't trust the settlement for this reason." Respondent # 66 stated: "Not understandable enough." Respondent # 68 noted: "GE should be doing more cleanup instead of trying to get out of their responsibilities." Respondent # 77 stated: "They had to fight for everything and GE did a good job of wearing people out."

Respondent # 80 declared: "GE not exploring all the PCB sites and trying to clean them." Respondent # 85 noted: "Doesn't like political side of the settlement: money should clean properties not bring in new

businesses. Better way to dispose of PCBs than dumping near Allendale. Unhappy with burying Buildings 26 & 28." Respondent # 86 stated: "There are PCBs all over this town. They are not cleaning up PCBs adequately. Many broken promises from the meetings." Respondent # 90 declared: "Nobody received adequate compensation. So many places never received adequate cleanup. Many barrels still underground." Respondent # 111 stated: "I think Doyle and the town of Pittsfield sold out big time. Behind closed doors and now there is a cap on the amount that gets cleaned up instead of GE being responsible for all the pollution." Respondent # 116 declared: "GE made a terrible mess in this town, then they just picked up and left. Now we have to live amongst all their pollution and they didn't even stick around to keep jobs in the area." Respondent # 117 said: "GE make quite a mess in this town and unfortunately it's going to remain that way. Vacant buildings and chemicals underground."

Respondent # 121 stated: "Don't know much on it. But feels like GE needs to be responsible for everything they have done even if that includes dredging." Respondent # 122 noted: "The PCBs need to be cleaned and disposed of properly, not dumped somewhere else. If all that they're going to do is to move it to another site they should just leave it and save time and energy." Respondent # 124 said: "There are areas in Pittsfield that aren't being cleaned such as Silver Lake. The town got a lot of money but the town is never going to have it cleaned the way it needs to be." Respondent # 133 stated: "People making \$ from cleanup but people who lived here & suffered are getting nothing. Compensate lost property values. Cleaned by her house worthless: need to start at top & work downstream." Respondent # 154 stated: "People are scamming GE. PCBs pose no health threat whatsoever." Respondent # 157 stated: "People of Pittsfield were sold out by city government. The government never asked the people of Pittsfield what they wanted: they took the money and ran."

Respondent # 158 declared: "GE should pay more. Many sites in Pittsfield need cleaning." Respondent # 160 noted: "GE needs to be more responsible. A lot of places are not going to be cleaned under the settlement." Respondent # 161 suggested: "Very unhappy with the city politics. They are taking the money GE gave them and spending it how they please. Happy with the cleanup GE is doing." Respondent # 167 said: "The city has tried to sweep so much of it under the rug and unfortunately most residents are uninformed because of that. The people never had a say. Keep the public informed." Respondent # 169 stated: "Saw them pave over a toxic dump on the GE site, now contaminants will always be there. No need for another parking lot. Unhappy with Allendale cleanup. City more interested in \$ than cleanup." Respondent # 181 stated: "Everybody's property should be tested for free. It should not be the homeowners' responsibility."

Respondent # 183 declared: "The school has been cleaned twice and very unhappy with the dump on the hill. The public was not involved in that decision." Respondent # 189 stated: "Don't think Pittsfield will ever be cleaned - buried buildings, contaminated dumps." Respondent # 197 declared: "Unhappy that GE was allowed to bury buildings & King Street dump should be cleaned. River going to get recontaminated. The city taking over GE sites was a mistake. Potential PCBs & drinking water."

Respondent # 201 noted: "GE should do more with their abundance of

money. They are totally responsible and are evading the issue." Respondent # 202 stated: "Can't put a dollar amount on the lives they ruined. They should take more responsibility." Respondent # 206 declared: "They are doing enough with the GE site. Homes have no value anymore."

Respondent #207 noted: "GE bad intentions. Gave them Woodlawn & Plastics Ave, we should get back; only scratch surface of cleanup. GE should take more financial responsibility." Respondent # 211 stated: "Tyler Street Extension used to full of full parking lots. Now it's empty. No work here in town. Pollution problem is bad. GE should take responsibility and clean up." Respondent # 212 said: "GE should do more for the city in regards to the GE site. Mayor has been underhanded and taxpayers will take the brunt." Respondent # 213 stated: "Incinerator should still be used instead of trucking & storing soil at GE site GE should spend less \$ fighting. Support dredging but worried about damage. More clean up at site."

Respondent # 216 stated: "Disappointed with Newell Street properties cleanup. Tear down buildings at GE site and completely clean. Silver Lake: sand bar in middle; cap natural springs, drain and clean the Lake." Respondent # 229 noted: "Looks like they are not doing a thorough enough job. Don't trust GE or agencies. It's too bad the community is not involved." Respondent # 231 stated: "Any place that is polluted should be cleaned, especially where there are kids. GE should pay for entire, thorough cleanup." Respondent # 239 noted: "Think they should have started cleanup a long time ago. Actually they never should have dumped chemicals to begin with."

Respondent # 250 stated: "The people have not gotten anything to compensate them for what they have been through." Respondent # 253 declared: "It was kept secret for many years and there was a lot of damage done that they need to own up to. Community should have been involved in the settlement." Respondent # 254 stated: "People did not receive anything from GE or the city. Corrupt politicians." Respondent # 255 stated: "The city is taking some of the money and not using it for cleanup or the people. Then they try to make things look pretty." Respondent # 256 stated: "Not if they have not included all the areas such as the King Street dump." Respondent # 257 declared: "Not taken responsibility for all the contamination they did. Cleaning surface to make people happy but people are still living in the PCBs. Property values have plummeted without compensation." Respondent # 258 stated: "Never will be satisfied because pollution will always be popping up. Not sure how it's going to effect the people." Respondent # 259 stated: "No amount of money can fix what has been done. The river is polluted."

Respondent # 278 stated: "GE could be doing more cleaning up. GE has been hiding information from public and employees about hazards of PCBs." Respondent # 280 declared: "A lot of beautification, especially at GE site but they're not addressing the real contamination, covering it up. GE getting away too easy." Respondent # 289 stated: "It's not complete, partial, no guarantee the problem will not reoccur." Respondent # 290 stated: "Town kind of sold out, could have gotten more. Very shortsighted, should be more responsible. (GE got this town by the crotch.)" Respondent # 294 stated: "Should incinerate soil

like they did in Lanesboro. Wants GE site cleaned up so it can be redeveloped. What's going to happen with Woods Pond." Respondent # 311 declared: "GE has more locations of dumping. How many people have had health problems that aren't addressed?" Respondent # 318 stated: "A lot of families are hurting. Their valuation of property and land has been unfair."

Respondent # 321 stated: "GE should clean up property at site so it can be used again. A backdoor deal; the residents were screwed. Everybody out for a buck. Big business." Respondent # 323 noted: "GE not doing what they should. People that worked at GE & exposed to Pyranol and have health problems should be compensated." Respondent # 324 stated: "Way short of what it should be. Favored GE and their pockets. Pollution in Pittsfield is really bad and will not be thoroughly cleaned. Why not use technology used in Lanesboro? Very political." Respondent # 19 stated: "Cleanup is a hodge-podge. They're not addressing all the sites. A lot of it is buried in and around GE site and cemented over." Respondent # 50 said: "Meetings behind closed doors; public not involved enough." Respondent # 58 stated: "GE not listening to complaints."

Respondent # 70 said: "GE will not do what they say; people will have to fight for everything they get. Want property tested. Neighbor has had problems. On hill where fill was definitely brought in." Respondent # 73 said: "She is in the floodplain, right down the street from Goodrich Pond and they won't test property. She is very frustrated." Respondent # 74 stated: "Blood tests for family. Lakewood blood tests & property tested. Suing GE because of cleanup. Changed drainage to Goodrich & backs up on his lawn. GE barrels by Goodrich, Clean river to Woods Pond." Respondent # 98 stated: "Tried to settle too quickly - now everything will not be cleaned up properly - what about Silver Lake?" Respondent # 173 declared: "Too much politics: they're not telling the truth. Dragged contaminated soil up the hill - is a temporary fix. It will be back on the school grounds."

Respondent # 327 stated: "Chemicals are everywhere; underground. Won't address his concerns. Very political about money not cleanup." Respondent # 328 stated: "Not satisfied with averaging & not thorough enough." Respondent # 130 said: "Since government allowed it, government should pay for cleanup not GE." Respondent # 333 stated: "GE should be made to clean up the businesses on Newell Street."

Respondent # 338 stated: "Should not allow Hill 78 near a school. Should remove all PCBs - not allow averaging." Respondent # 339 declared: "Doyle sold out. Jack is the boss." Respondent # 354 stated: "We have never been informed of any of the PCBs problems; not even disclosed when we bought our house 2 years ago." Respondent # 356 stated: "Site will never be cleaned due to extent of contamination. Many areas not addressed & should be. e.g. Woods Pond. Believe GE will stall on plant site. No landfilling; remediate Hill 78. Bugs work." Respondent # 357 stated: "I would really like to be assured that my property (which is within 100 yards of positively tested PCB land) be also a priority to test. Why not?"

Respondent # 364 declared: "I honestly feel that the EPA and the town officials (Mayor etc.) totally subverted the residents of Pittsfield and Berkshire County through negotiations between city and General

Electric." Respondent # 365 stated: "GE drags its feet to fit its own need." Respondent # 366 stated: "I believe GE can never replace the damage their dumping has caused the city and the environment. I also believe GE knew what they were doing when they dumped the PCBs."

Here are some of the responses of those who seemed so-so about the settlement: Respondent # 40A stated: "I guess so. I'm not really sure." Respondent # 42A declared: "Happy with some parts, especially the cleanup of people's property; but not happy with some of the cleanup, for example by Ravin Automotive." Respondent # 60 stated: "Money amount yes but not satisfied with not knowing how that money is going to be spent." Respondent # 67 said: "Thought Newell Street should be cleaned up better, instead of just leaving those polluted properties." Respondent # 83 declared: "GE should be responsible for the PCBs." Respondent # 106 stated: "Not good for Pittsfield but it seems it's the best we could do." Respondent # 141 noted: "Things look better now than 20 years ago but unhappy with dumps behind Allendale & other places. Clean river further south than Pomeroy; what about farms in the river further south?" Respondent # 182 stated: "Unhappy with the cleanup behind the school - it's going to leech back into the schoolyard. Concerned about cleanup of mile and a half of the river and effects it might have on the rest of the river."

Respondent # 185 stated: "Bit of Band-Aid approach: areas heavily contaminated like plant being left but so big impossible to properly clean. 2nd Allendale cleanup unnecessary. GE good care of residential. Complaints unjustified." Respondent # 203 stated: "Depends on what they do with what they remove: don't want it dumped on my property or someone else's. Depends on how much of the river they clean and hope they are thorough." Respondent # 204 declared: "No perfect settlement: but more could have been done, especially in Lakewood. Is partial cleanup better than nothing, yes, but I don't know if they will do what they say they will." Respondent # 230 stated: "They should have cleaned the river a long time ago. Property values have been affected. Don't think they'll ever clean city property." Respondent # 234 stated: "Appalled by GE's propaganda. Consumers must demand change. Government has let this happen, excluded public in decisions." Respondent # 241 stated: "Sounds OK but they are missing so much. They should take samples from all over Pittsfield." Respondent #274 declared: "Sounds OK but they are missing so much. They should take samples from all over Pittsfield."

Finally, respondents were asked whether or not they wanted to be added to the mailings list of the environmental agencies and HRI.

Would you like to receive mailings from the Agencies ?

Yes	209	No	139	Blank	16	Already On	6	
Yes	56%	No	38%	Blank	04%	Already On	2%	

Would you like to receive mailings from HRI?

Yes	213	No	137	Blank	16	Already On	4	
Yes	58%	No	37%	Blank	04%	Already On	1%	

